1.	Ministry: Ministry of Health and Medical Services			
2.	Position Title: Health Information Officer	3. Salary Level: 11-10	4. <b>Division:</b> Health Information Unit, MHMS	
5.	Reports To: Director of Public Health	6. Direct Reports to: Senior Health Inf	formation Officer	
7.	7. <b>Primary Objective of the Position:</b> The health information system consists of a collection of paper-based data and e-data that are arranged for ease of search and retrieval for users. A good information system is one which can be easily adapted by all users to help feed our health records. For such a system to exist at the Ministry of Health, a fulltime recruitment is necessary to work closely with database designer(s) and to maintain these databases through provision of proper enhancements to the systems and/or facilitating proper training to its users as and when required.			

8. DECISION MAKING AUTHORITY (only to be completed by decision making positions)			
Decision Making Authority	Key Contacts/Position	Frequency and Purpose	
<ul> <li>8.1 Without Referral to Manager:</li> <li>Maintenance of existing databases – (1) creating new users and omitting unnecessary user accounts to maintain confidentiality of all health data, (2) facilitating proper refresher training to database users</li> <li>Provision of assistance to the Senior Health Information Officer and other HIU staff with official overloads when requested</li> </ul>	Senior Health Information Officer	Daily	
<ul> <li>8.2 After consultation with Managers and/or other concerned entities:</li> <li>Updating existing databases – (1) implementing modifications to the existing databases, (2) working closely with the IT Unit on server issues as and when required to help protect health data</li> </ul>	Senior Health Information Officer and other HIU staff, Program Managers, Heads of Departments.	As and when required.	

This is position description provides a comprehensive, but not exhaustive, outline of the key activities of the role. It is an expectation that you may be required to perform additional duties as required.

Approved by:	Date of Issue:

<ul> <li>8.3 Referred to Managers:</li> <li>Participation in the planning process and any implementation regarding e-Health Roadmap and any other similar activity.</li> <li>Establishment of any new database</li> <li>Assisting with data analysis and dissemination through proper channels</li> </ul>	Senior Health Information Officer.	As and when required

### 9. KEY ACCOUNTABILITIES (Include linkage to KDP, MOP and Divisional Plan)

- KDP/KPA: KPA 3. HEALTH
- MOP Outcome: 3.1. Reduced population growth, 3.2. Reduced maternal morbidity (including macro and micro nutrient deficiency) and mortality, 3.3. Reduced child morbidity (including malnutrition and childhood injury prevention) and mortality, 3.4. Reduced burden & incidence of communicable diseases (TB, leprosy, lymphatic filariasis, STIs and HIV/AIDS), 3.5. Reduced burden and incidence of other diseases (Non Communicable diseases), 3.6. Improved health services delivery
- Divisional/Departmental/Unit Plan: MHMS

Key Result Area/Major Responsibilities	Major Activities/Duties	Performance Measures/Outcomes
Maintenance of existing databases	<ol> <li>(1) Creating new users and omitting unnecessary user accounts to maintain confidentiality of all health data</li> <li>(2) Facilitating proper refresher training to database users</li> <li>(3) Implementing modifications to the existing databases</li> <li>(4) Working closely with the IT Unit on server issues as and when required to help protect health data</li> </ol>	-clean list of active users (i.e. no unnecessary users kept active to utilize the databases/systems) -trainings conducted to new users and refresher trainings for old users -data more centralized and captures the required health information -all server issues resolved

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Provision of assistance to the Senior
Health Information Officer and other
HIU staff when required

- (1) Assist with the analysis and dissemination of health data through proper channels
- (2) Provide support to HIU members by assisting with official tasks
- (3) To protect confidentiality and legal rights of all health information
- (4) To assist with information sharing and maintaining record standards

- -number of disseminated data distributed by HIU
- all tasks achieved in a timely manner
- -No leakage of health information
- -Quality data maintained

### 10. Key Challenges

- Ability to develop user friendly MS Excel databases which allows data to be extracted for analysis produced.
- Ability to protect MS Excel databases so they are free from both intentional and accidental manipulation.
- Ability to initiate positive changes to the existing databases
- Ability to identify all databases used within MHMS at different departments and working towards centralizing these into a single database for easy referencing
- Ability to work with internal and external stakeholders to help the ministry move forward with its existing databases and server issues.
- Ability to conduct oneself honestly, professionally, and show dedication to his/her job in line with NCS.

### 11. Selection Criteria

## 11.1 PQR (Position Qualification Requirement):

#### **Education:**

- Bachelor in Public Health or
- Degree in Office Statistics or
- Diploma in Office Statistics with good pass in Statistics & Population studies with at least 5 years relevant work experience or
- Degree in computing

## Experience:

- Should be well versed with data management and/or databases
- OR have worked within the Health Information for more than 5yrs

### 11.2 Key Attributes (Personal Qualities):

- Should have a good understanding & knowledge of existing MHMS databases OR flexible and quick to learn new skills & knowledge required to get the job done
- Should be relatively healthy and able to conduct his/her duties accordingly
- Should be able to conduct oneself honestly, professionally, and show dedication to his/her career in line with the NCS
- Should have a good/clean police record

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Approved by:	Date of Issue:

This is position descr	·	outline of the key activities of the role. It is an expectation itional duties as required.	n that you may be
	Approved by:	Date of Issue:	