1. Ministry: Ministry of Health and Medical Services		
2. Position Title: Laboratory Technician	3. Salary Level:12 - 11	4. Division: Hospital Services
5. Reports To: Laboratory Technologist, Senior Laboratory Technologist Medical Technologists and Deputy Chief of Laboratory Services	6. Direct Reports: Chief of Laboratory S	Services

7. Primary Objective of the Position:

To carry out the actual technical work, validating laboratory results and relieving some of the responsibilities of the Laboratory Technologist and Senior Laboratory Technologist with particular emphasis on (but not limited) to duties that ensure fulfillment of the Laboratory Quality Management system requirements in order to achieve high customer satisfaction.

8. Position Overview	
9. Financial:	10. Legal: Medical Act
 11. Internal Stakeholders: Doctor Medical Assistant Laboratory staff (colleagues) 	12. External Stakeholders:Governmental/Non-Governmental AgenciesCommunity
 Public Health Nurses District Principal Nursing Officers Deputy Director of Nursing Services Director of Nursing Services Nurse aides (appointed and managed by island council) Health statistics Pharmacy 	 To be referred to Chief (Manager): Reports concerning issues related to the clinical laboratory services and office responsibilities eg waste disposal strategies with ECD (MELAD) and other stakeholder committees, Blood Transfusion Services issues Response actions on disease surveillances and outbreaks. Ethical issues and other issues that pose legal matters Media matters and issues
To be referred to Chief (Manager):	

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- report any issues concerning his/her staff welfare
- staff performance
- Initiatives that may have cost implications (e.g removal and moving of major essential laboratory assets working or not)
- Staff leave
- Ethical Issues and other issues that pose legal matters

13. KEY ACCOUNTABILITIES (Include linkage to KDP, MOP and Divisional Plan)

- KDP/KPA: KPA 3. HEALTH
- MOP Outcome: 3.1. Reduced population growth, 3.2. Reduced maternal morbidity (including macro and micro nutrient deficiency) and mortality, 3.3. Reduced child morbidity (including malnutrition and childhood injury prevention) and mortality, 3.4. Reduced burden & incidence of communicable diseases (TB, leprosy, lymphatic filariasis, STIs and HIV/AIDS), 3.5. Reduced burden and incidence of other diseases (Non Communicable diseases), 3.6. Improved health services delivery
- Divisional/Departmental/Unit Plan: Laboratory Department

Key Result Area/Major Responsibilities	Major Activities/Duties	Performance Measures/Outcomes
Customer (doctors, patients, other Health workers and community) satisfaction through timely release of Quality Laboratory results	Technical performance of higher sophisticated routine tests contained in the assigned discipline/section.	No complaints from island customers Customer satisfaction achieved through provision of consistently high quality laboratory results
	Counter-checking Assistant Laboratory Technician's work and results assigned under his/her area of responsibility. Also applies for Laboratory Aides	
	Calibration of apparatus/equipments and preparation of media reagents and disinfectants to be used in the section under his/her charge.	Continuous and sustainable use of apparatus/equipment, media reagents/disinfectants without delaying customer service
	Incorporate quality control measures in all test procedures to validate results prior dispatch to clinicians	Quality controls documentation

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To supervise compliance to safety codes of practice for staff strict compliance, as well as supervising immediate counter measures in the event.	Less to no incidents reported on accidents in the laboratory
To provide on the job training for junior staff members under his/her charge to enhance their knowledge and skills. The list could be extended to Trainee Medical Assistants, Public Health Nurses and Student Nurses who may be attached to his/her sections during times of workshops or trainings.	Well updated with current trainings and to update staff performance appraisal to ensure submitted in a timely manner.
Prepare and submit quarterly statistical reports to the Chief of Laboratory Services and to Health Information Service.	Updated Quarterly Statistical reports for the section/discipline.
Perform regular stock stakes on consumables and other requirements, report stock needs on timely basis to avoid out of stock	Sustainable service through sustainable and available stock.
To do extra work as and when required.	

10. Key Challenges	11. Selection Criteria
Must be willing to work outside normal hours when	11.1 PQR (Position Qualification Requirement):
required	Education: Possession of Medical Laboratory Science Degree (BMLS) or
Stock management and timely stock report to Chief of	Equivalent from any recognized institution
Laboratory services for continuous order of consumables	Or
on time to ensure uninterrupted service as a cause of	Diploma in Medical Laboratory Technology with at least 3 years
unavailability of stock/consumables.	experience in clinical Laboratory
Proper maintenance of equipments	
Ensuring Customer Satisfaction at all times	Experience : Must have been working as an Assistant Laboratory
Shouldering extra duties of Laboratory Technologist and	Technician or equivalent in any Clinical laboratory for at least 5 years
Senior Laboratory Technologist when required.	
	Job Training: Should have completed an attachment program/course on

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any Medical Laboratory Technology Course in any discipline. **Prerequisite:** Form 7 School Certificate (Science) with pass grades 11.2 Key Attributes (Personal Qualities): Knowledge • Customer and Personal Service Clinical Medical Laboratory English Clerical Computers and Electronics **Skills:** Speaking / Communication Active Listening and Writing Reading Comprehension Social Perceptiveness **Analysis and Monitoring** Problem solving Technical science **Attributes** Efficient Enthusiastic Effective

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Innovative

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• Creative
 Approachable
 Cooperative
• Fair
 hardworking and dedicated
• sharing
 interested in meeting people

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