GOVERNMENT OF KIRIBATI POSITION DESCRIPTION

1.	Ministry: Ministry of Health and Medical Services		
2.	Position Title: Social Health Worker	3. Salary Level: L9-7	4. Division: Public Health
5.	Reports To: : Permanent Secretary	6. Direct Reports: Director Public Hea	alth
7.	7. Primary Objective of the Position: To assess and manage the psycho-social needs patients and communities and provide a comprehensive and continuity care plan for patients.		

8. DECISION MAKING AUTHORITY (only to be completed by decision making positions)		
Decision making authority	Key contacts/Position	Frequency and Purpose
8.1 Without referral to Manager:	Chief Health Promotion officer, DHS and DPHS	Daily report
8.2 After consultation with Managers or others:	Attend needs encountered on the field in the most appropriate, affordable and accessible means	Daily activities of the field
8.3 Referred to managers:	Director of Public Health	Monthly reporting

9. KEY ACCOUNTABILITIES (Include linkage to KDP, MOP and Divisional Plan)

- KDP/KPA: Health
- MOP Outcome: 3.1 Reduced population growth, 3.2 Reduced maternal mobility and mortality 3.3 Reduced child mobility &
 mortality 3.4 Reduced burden & incidence of communicable diseases 3.5 Reduced burden & incidence of NCD 3.6 Improved health
 services delivery
- Divisional/Departmental/Unit Plan: Health Promotion Officer

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Key Result Area/Major	Major Activities/Duties	Performance Measures/Outcomes
Responsibilities		

This is position description provides a comprehensive, but not exhaustive, outline of the key activities of the role. It is an expectation that you may be required to perform additional duties as required.

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- Identifying underlying mental illness and referral to proper specialized care; providing or making referrals for individual, family, or group psychotherapy; include counselling to prevent GBV cases as well managing victims and perpetrators of GBV
- Ensuring patients and families understand the illness and treatment options, as well as consequences of various treatments or treatment refusal
- Educating patients on the roles of health care team members; communicating with one another and to members of health care team; interpreting information
- Educating patients on the levels of health care (i.e. acute, sub-acute, home care); entitlements, community resources; and advance directives
- Facilitating decision making on behalf of patients and families
- Employing crisis Intervention
- Educating hospital staff on patient psychosocial issues
- Coordinating patient discharge and continuity of care planning
- Ensuring communication and understanding about post-hospital care among patient, family and health care team members
- Advocating for patient and family needs in different settings: inpatient, outpatient, home and in the community and
- Championing the health care rights of patients through advocacy at the policy level

- 1. Number of patients attended and unattended
- 2. Measured and analyzed indicators
- 3. Reports from completed activities
- 4. Satisfaction of the patients
- 5. Implementation of cost effective strategies to maximize outputs

Completion of activities set out by the Supervisor

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10. Key Challenges	11. Selection Criteria
Shortage of funds, human resource management, public relation, nepotism, misuse of authority, conflict of interest, demand on extra hours of time	11.1 PQR (Position Qualification Requirement): Education: Bachelor degree in Psychology or medical counseling fields OR Bachelor in Social Work or related fields Experience: 1 year relevant work experience Job Training: Must have the experience in handling gender based violence cases 11.2 Key Attributes (Personal Qualities): 1. Knowledge: knowledgeable in both English and Kiribati language 2. Skills: computer literate 3. Attributes Patient Confidentiality Impartial Able to work under pressure

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